

MONTH 2021

This framework has been written by the Co-op Program Committee members. It is an outline of how the Co-op Program Committee will evaluate and communicate what they achieve.

1. What we have been asked to do by the CEHL Board

The Co-op Program Committee (CPC) has been set up to advise the CEHL Board about co-op program development, program directions and priorities, program engagement and other emerging key program issues.

The Board understands there are some important policy issues about the co-op housing program that need to be agreed by a majority of co-op members so as to secure the future viability and sustainability of the housing and services CEHL provides. COVID has challenged everyone in many different ways. This has been particularly so with communication.

We held our first meeting in July 2020 and our appointment is for two years. We have considered the issues we think the committee could focus on to be most useful for the Board and co-op members.

An important part of our role is to evaluate how effective we are in achieving our charter. We need to know whether both the CEHL Board and co-op members consider we have done a good job particularly in fostering a shared understanding. This is about what it will take to meet the expectations of co-op members while securing a sustainable future for CEHL.

2. Introducing the Co-op Program Committee

- Karren Walker, co-op member
- Shirley Martyn- Julian, co-op member
- Elizabeth Ellen, co-op member
- Anne Wilson, co-op member
- Gordon Kieselbach, CEHL co-op elected Board member
- Brodie Woodland, independent CEHL Board member
- Ben Neil, independent Chair)
- Gillian McFee, independent co-op adviser

3. Here's how we plan to evaluate what we do

We have identified three areas for improvement which will be the basis for evaluating our effectiveness:

1. Building stronger relationships and trust between co-ops and their members about the co-op program
2. Increasing the confidence of co-op members with the co-op program
3. Becoming more transparent and deliberate about best practice co-operative governance principles and how to reflect them in everything we do

4. What this means in practice ...



OBJECTIVE 1

Help build stronger relationships and trust between co-ops and their members with the co-op program.

Outcome we seek	How we will know	How we will measure
<p>1.1 CPC engagement with co-ops and their members on program directions is authentic, contributing to co-op members knowing their views have been listened to and used by CEHL.</p>	<p>Despite differences of opinion there is increased understanding about program changes.</p> <p>Increased participation in the program.</p> <p>Increased awareness about program decision-making.</p>	<p>Member co-ops and their members understand the need for change in the program.</p> <p>Co-ops and their members provide informed feedback.</p> <p>Co-ops and their members are aware of key decision points about the co-op program.</p> <p>Co-ops and their members have been provided with information with how feedback has informed decision-making.</p>
<p>1.2 Co-ops and their members have choice and flexibility in how they are involved in the co-op program.</p>	<p>Engagement design is informed by co-ops and their members.</p> <p>Increased relationships between program and co-ops and their members.</p>	<p>Case studies are prepared on different engagement approaches.</p> <p>A diverse range of views and perspectives are captured.</p> <p>Members who have 'barriers' to engagement have participated.</p> <p>More co-ops and their member have ongoing participation.</p>



OBJECTIVE 2

Increase confidence of co-op members with decision-making on co-op program issues, in which the CPC has been involved.

Outcome we seek	How we will know	How we will measure
2.1 Co-ops and their Members value the information provided by CPC on recommendations about program directions over its 2-year appointment.	There is strong support for the information provided by CPC on its recommendations about program directions.	Increased participation and support from co-ops and their members are monitored in a survey providing feedback on regular CPC reports on priority issues.
2.2 The Board supports CPC advice on program directions and development.	Priorities are agreed between CPC and the Board with regular reports on milestones.	Number of engagements between the CPC and the Board. Number of CPC recommendations made to the Board and % supported. Number of issues for advice/feedback referred by the Board to CPC and % supported.



OBJECTIVE 3

To appropriately reflect the co-operative values and principles in how CPC operates.

Outcome we seek	How we will know	How we will measure
3.1 CPC engagement, decision-making and recommendations on strategic issues and program directions appropriately reflects co-operative values and principles.	The CPC demonstrates leadership in sharing best practice approaches on co-operative governance across CEHL and member co-ops. There are examples of how CPC has contributed to making co-operative governance more effective across CEHL and co-op. The CPC applies best practice approaches on co-operative governance principles in how it operates.	CPC co-op members are supported and empowered by learning how best practice co-operative governance can be applied across CEHL and to co-op members. CPC co-op members supported and empowered to communicate CPC outcomes with their members. CPC regularly reviews its performance against co-operative governance principles.