

CEHL engagement survey

This survey is in two parts, 14 reflective and 14 rapid fire questions. If you have any questions about the survey, please give us a call on 0407 706 611.

Thank-you for giving us your time. Your opinion matters!



On Co-ops

1. **1. When you talk to others, what do you say are the benefits of being in a housing co-operative?**

2. **2. Is being a member co-op of CEHL important to your co-op?**

Mark only one oval.

- Yes
- Somewhat
- No

3. **Why is it important or not important?**

On the Program ...

4. **3. Are there any areas where you are not sure if it is CEHL or your co-op's responsibility?**

Mark only one oval.

Yes

No

5. **If yes, what are they?**

6. **4. Is your co-op happy with its involvement in setting Program direction?**

Mark only one oval.

Yes

Somewhat

No

7. **If somewhat or no, how could you be more involved?**

8. **5. Please list the ways your co-op would ideally be involved in setting Program direction**

On tenancy and maintenance ...

9. **6. Does your co-op manage tenancies and maintenance itself?**

Mark only one oval.

Yes

No

10. **If yes, is it a manageable workload?**

Mark only one oval.

Yes

No

11. **7. Does your co-op have enough choice about how these functions are delivered?**

Mark only one oval.

Yes

No

12. **8. Is there anything else you'd like to tell us about your partnership with CEHL to manage tenancy and maintenance?**

On co-op resourcing ...

13. **9. CEHL provides resources, facilitation, and training and development to enable co-ops. Are there other resources or member benefits CEHL could provide to make your co-op stronger?**

14. **10. Are there any other things you would like CEHL to help you achieve?**

On advocacy

15. **11. Advocacy is where an organisation tries to influence others, for example government, to get better outcomes for its area of work (in this case co-operatives or the housing system in general). Should CEHL have a broader advocacy role?**

Mark only one oval.

Yes

No

16. **If yes, are there issues that are important to your co-op that you would like to see CEHL take up?**

Engagement

17. **12. Overall, do you have ideas about how CEHL could better engage with your co-op?**

18. **13. Is there anything else you would like to tell us about the partnership?**

19. **14. Our long-term vision for our CEHL is...**

We are including 14 “organisational pulse” questions that CEHL could ask you each year to track how it is going.

34. **Finally, just to help see who has not yet completed a survey please fill in the name of your co-op, it will not be used in results.**

35. **Is this the co-op view?**

Mark only one oval.

Yes

No

Other: _____

36. **How did you get the co-ops view?**

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