

**CENTRELINK AUTHORISATION
MULTIPLE CONSENT AUTHORITY**

Co-op Name: _____ Date: _____

I/We _____ (name/s)

of: _____ (address)

authorise:

Customers must clearly indicate for each service they wish this customer consent to be applied to. Please circle and/or delete as appropriate.

Service	Consent	Yes or No
Electronic Verification of Rent (EVoR)	<p>I authorise: Common Equity Housing Limited (CEHL) to collect and use my current and future accommodation information and provide it to the Australian Government Department of Human Services (the department) for reassessment of my eligibility for Commonwealth Rent Assistance.</p> <p>I understand that:</p> <ul style="list-style-type: none"> • the information collected and used by CEHL and provided to the department may include my Centrelink Customer Reference Number, family name, given name, date of birth, address, household rent, individual rent, and relationship status. • every time CEHL provides information to the department, I will be advised in writing. • I must contact the department myself if: <ul style="list-style-type: none"> ○ I change my address ○ my relationship status changes ○ I start or stop sharing my accommodation with someone else ○ I purchase or sell any real estate. 	Yes or No
Centrelink Confirmation eServices— Income Confirmation	<p>I authorise:</p> <ul style="list-style-type: none"> • CEHL to use Centrelink Confirmation eServices to perform a Centrelink or DVA enquiry of my Centrelink or DVA income, asset and payment details to enable the Business to determine if I qualify for a concession, rebate or service. • the department to provide the results of that enquiry to CEHL. <p>I understand that:</p> <ul style="list-style-type: none"> • the department will disclose personal information to CEHL including my name/address/payment type/payment status/income/assets/concession card status/one-off payment/deductions/shared care arrangements/partner status/Youth Allowance Independent Rate (<i>add and delete characteristics included in your characteristic profile</i>) to confirm my eligibility for a CEHL rent assessment. • I can obtain proof of my circumstances/details from the department and provide it to CEHL so that my eligibility for a rent assessment can be determined. • if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rent assessment provided by CEHL. 	Yes or No

Service	Consent	Yes or No
Centrepay	<p>I authorise CEHL to advise the department:</p> <ul style="list-style-type: none"> • to change my existing Centrepay deduction from time to time to ensure my housing payments are met, and • of my correct account or billing number if required. <p>I authorise the department to provide:</p> <ul style="list-style-type: none"> • information for the purpose of reconciling my payment deduction details. <p>I acknowledge:</p> <ul style="list-style-type: none"> • I can cancel my Centrepay deduction at any time. This will remove my consent from CEHL and the Business cannot set up any deductions until I provide new authorisation. • If I cancel my Centrepay deduction, I will be required to make alternative arrangements to pay my rent if I am continuing my rental agreement with CEHL or if I have rent owing. 	Yes or No

I understand that:

- this consent, once signed, is effective for the service/s indicated, and only for the period that I am a Customer of CEHL.
- consent for EVoR and Income Confirmation, which is ongoing, may be withdrawn by me, at any time, by giving notice to CEHL or by contacting the department.
- I can contact the department to cancel my Centrepay deduction at any time, however, I will be required to make alternative arrangements to pay my rent including any rent owing.
- if I cancel my Centrepay deduction, I will be required to give new consent before CEHL can restart a deduction.
- every time that CEHL provides information to the department for EVoR and/or Centrepay, I will be advised.
- CEHL will maintain a record of my consent for a minimum of two years from the date I cease to be a Customer of the Business.
- if I withdraw part or all of this consent in relation to EVoR, I will be responsible for notifying the department of all future changes to my accommodation circumstances.
- I will be able to obtain a copy of the income statements the department provides to the Business from either the department or CEHL.
- I must tell the department if:
 - I change my address
 - my relationship status changes
 - I start or stop sharing my accommodation with anyone else
 - I purchase or sell any real estate.

For more information visit humanservices.gov.au

Name: _____ Date of birth: _____

Centrelink Reference Number: _____ Signature: _____ Date: _____

Name: _____ Date of birth: _____

Centrelink Reference Number: _____ Signature: _____ Date: _____