

WHAT IS AN URGENT REPAIR?

Urgent repairs include items that need to be fixed straight away if they affect your safety and security.

CONTACT

Business hours (Mon-Fri 9-5pm)	9208 0800
Freecall	1800 353 669
After hours URGENT REPAIR	0417 102 414

When reporting an urgent repair be ready with . . .

- Your address
- Your contact details
- A brief description of the problem

URGENT REPAIRS ARE . . .

- A failure or breakdown of electricity, gas or water supply
- Burst water service
- Blocked or broken toilet system
- Serious roof leak
- Gas leak
- Dangerous electrical fault
- Flooding or serious flood damage
- Serious storm or fire damage
- A failure or breakdown of an essential service or appliance
- Any appliance, fitting or fixture which is not working properly and causes a large amount of water to be wasted
- Any fault or damage that makes the premises unsafe
- A serious fault in a lift or staircase