EXEMPTION TO PROGRAM POLICY REQUEST FORM



CEHL Program Policy provides a consistent and transparent process for how decisions are made by CEHL staff in line with the Program Principles and government regulations.

Sometimes the application of a Program Policy may result in an outcome for a member co-op or Program participant that is not consistent with the Program Principles. When this occurs the affected person can apply for an exemption from the relevant CEHL Policy.

If you would like to apply for an exemption, please complete this form and send it to info@cehl.com.au

Please complete all details:						
1.	Full Name:					
2.	Your contact email:					
3.	Name of co-op (if applicable):					
4.	Name of the Policy/policies you would like an exemption from:					
5.	Please explain why you are asking for an exemption from this policy/policies (include as much information as possible):					

5.	Which Program Principle do you think should have been followed, when the Program Policy decision was made? Tick any that are relevant to your situation.					
		Affordability and Financial Sustainability		Participation		
		Quality of Housing		Security		
		Working Together		Changing Needs		
		Member Support and Development		Membership and Growth		
	If you would like more information about the CEHL Program Principles, you can read a full description of the Principles on the CEHL Website (see the attachments at the bottom of the page) at https://www.cehl.com.au/Category?Action=View&Category_id=58					
7.	Please explain how the Program Policy decision was inconsistent with the relevant Principle(s).					
8.	Please ex	plain what you would like to happen.				
€.	How long v	would you like the exemption for? (eg: 3 months	s, 6 mont	ths, 12 months or longer)		
	Please send your completed form to info@cehl.com.au Exemption requests take ten working days to be processed after they are received. You will get a written response from us, explaining the time period for the exemption and the approved alternative course of action.					

For assistance in completing this form please contact CEHL on 1800 353 669 or 9208 0800.

